

A guide to your waste services

Specsavers



Your collection schedule

	Mon	Tues	Wed	Thu	Fri	Sat	Sun
General waste							
Dry Mixed Recycling							
Food Recycling							
Glass Recycling							
Cardboard Recycling							

Please place your sacks out at:



How to order more sacks

Need more sacks? You can order these through the

Your First Mile Portal

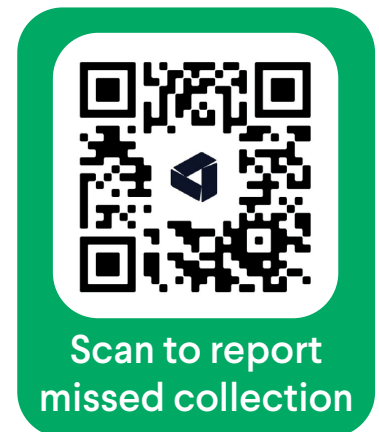
Please allow 3 working days for deliveries of new sacks.

What to do if my waste isn't collected



- Go to **Report an Issue** page.
- Select **Missed Collection** from the drop down list.
- Select the collection that has been missed.

First Mile will recover the missed collection as soon as possible.



Scan to report missed collection

What can and can't go into my waste



Learn more about your waste streams and download handy posters to display what can and can't go into each bin.

Scan to learn more



How to log in to the customer portal

1. Go to thefirstmile.co.uk/login 2. Enter store email address 3. Enter your password & click **login** 4. If logging in for first time click 'Forgot password' and follow the instructions.